

RETURN PRODUCT FORM

You can return your product within 14 days of purchase without any stated reason and we will refund the full amount of the purchase as invoiced to you for that product. The returned product must be in its original packaging, with original labels, undamaged, unused and with the original receipt. It should also bepacked in additional protective packaging that will protect the original packaging (e.g. a cardboard box).

The product can be sent to Grosbasket d.o.o., Gosjakova 2, 8000 Novo Mesto. Please enclose this form andthe order invoice you wish to return to the package.

Please fill in the form below in full and enclose it with the returned product.
Name and Surname:
Address (street, number, post, place):
Telephone number:
E-mail:
If you have paid for your order via PayPal or Credit card, please provide us with the following details
Name and home address of the credit cardholder:
The email address with which you are logged in to PayPal:
The refund of the purchase price is going to be processed within 30 days of accepting your request. Fo transactions made through PayPal, the refund will be credited to the PayPal account specified in this form. On the other hand, if your order was paid via credit card, the refund will be processed directly to your credit card.
We appreciate your understanding and patience in this matter.
Description of the reason for return:
For more information, please call +386 (0)59-344-580 or email info@grosbasket.com.
Date: Signature:
Name and home address of the credit cardholder: